

Data Trends

From: Data Trends
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This News brief alerts you to the following article: Riley, S. E., Stromberg, A. J., & Clark, J. (2005). Assessing parental satisfaction with children's mental health services with the Youth Services Survey for Families. *Journal of Child and Family Studies*, 14(1), 87-99.

From the abstract: "We assessed parent satisfaction with children's mental health services with a new instrument: The Youth Services Survey for Families (YSSF). The Dillman method was used to administer the survey to a random sample of 1,500 parents of Medicaid youth from Kentucky's 14 community mental health centers (CMHCs). The response rate was 37% (n = 534 parents). A factor analysis of YSSF identified five parent-perceived factors: (a) Appropriateness, (b) Outcome, (c) Participation in treatment, (d) Access, and (e) Cultural sensitivity. About 70% of parents reported a high level of endorsement with the Appropriateness factor, but only 47% reported high levels of endorsement with the Outcome factor. Results were interpreted as providing support for the reliability of the YSSF in evaluating children's mental health services in CMHCs."

Data Trends are produced by the Research and Training Center for Children's Mental Health, Louis de la Parte Florida Mental Health Institute, University of South Florida, Tampa. Data Trends are funded by the Center for Mental Health Services, SAMHSA, U.S. Department of Health and Human Services. There are two Data Trends products: 1) Summaries (ISSN# 1537-0399), which detail recent, published articles on systems of care for children with emotional and behavioral disabilities and their families, and; 2) News briefs (ISSN# 1537-0402), which highlight related items or events of interest to the field.